

## CHALLENGE AND IMPROVEMENT CURRENT WORKPLAN – AS AT 28 DECEMBER 2018

Date	Title	Lead Officer	Purpose of the report
19/02/2019	Garden Waste Review	Ady Selby	A report on the first year of charging for Garden waste, as requested by CPR committee in December 2017. To also include information as requested by C&I cttee in Feb 2018.
	Update re enforcement case management	Andy Gray	To update on progress of management of enforcement cases following benchmarking report in May 2018.
	Customer First - update report	Michelle Carrington	To provide a regular update for C&I committee as agreed at C&I meeting of 26 June 2018.
	Gainsborough Foyer re Youth Housing Provision	Ele Durrant	Invitation extended for an update regarding youth housing provision at Gainsborough Foyer.
02/04/2019	C&I Annual Report	Ele Durrant	To provide an overview of the work undertaken by the C&I Cttee as constitutionally required
	P&D Period 3 Report 2018/19	Ellen King	To consider the Progress and Delivery report for period 3 of 2018/19
	Invite to TASL by C&I	Ele Durrant	To invite representatives from TASL to provide committee with an overview of the services provided within West Lindsey including performance figures and challenges and obstacles encountered across the district.
25/06/2019	P&D Period 4 Report 2018/19	Ellen King	To consider the Progress and Delivery update for period four, 2018/19
	Customer Experience Annual Report	Natalie Kostiuk	To provide Members with the annual update from the Customer Experience Officer regarding comments, complaints and compliments.
	C&I Operating Methodology	Mark Sturgess	To review, amend and approve the committee operating methodology
03/09/2019	P&D Period 1 Report 2019/20	Ellen King	To present the period 1 Progress and Delivery report for 2019/20
12/11/2019	Selective Licencing - 12 Month Review 2019	Andy Gray	To provide Members with the annual update of the Selective Licensing scheme
	P&D Period 2 Report 2019/20	Ellen King	To present the progress and delivery report for period 2, 2019/20
28/04/2020	P&D Period 3 Report 2019/20	Ellen King	To present the period 3 progress and delivery report for 2019/20.